



July 2006

Dear Dods & Associates Leadership Team,

Congratulations on becoming an *Avaya SMB Expert BusinessPartner*.

Achieving this level means your company has progressed through Avaya's rigorous step-by-step process to achieve our highest level of certification for SMBS authorized BusinessPartners. Through your extensive business relationship with Avaya, the skills of your technical and sales staff, and your quality customer support capabilities, you have shown a commitment to offer your customers superior product knowledge and service for the specific needs of the SMB marketplace.

Achieving Avaya's SMB Expert level sets Dods & Associates apart. We look forward to continuing our successful relationship.

Congratulations again, and here's to a great 2006.

Pat Hume
Group Vice President – SMBS



SMB Expert
BUSINESSPARTNER

